

Terms & Conditions

1. 6 months' coverage from the date of Purchase (Invoice date of Consumer).
2. Insurance shall be valid for only 1 (One) time after the date of purchase during the Insurance period of 6 months.
3. Will cover all breakage & physical damage but excluding Water Damage, Theft, Pick-pocketing, Disappearance, Burglary or any kind of loss.
4. In case of not repairable or unrecoverable damage, Insurance company to provide a new set.
5. Deductible Excess of NRP 6000/- per phone. (So, if the damage cost is NRS 30,000/-, the customer needs to pay NRP 6,000/- whereas remaining NRP 24,000/- shall be covered by Insurance company OR if the Damage cost is Less than NRP 6000/-, customer needs to pay the whole amount)
6. No forms of any kind need to be filled during time of purchase. All the processing including filling up forms will be done at Samsung Service Station as and when Customer wants to claim on damage.
7. Will cover all breakage & physical damage but excluding Water Damage, Theft, Pick-pocketing, Disappearance, Burglary or any kind of loss.
8. In case of not repairable or unrecoverable damage, Insurance company to provide a new set.

For Claiming of Insurance

1. One-time Insurance claim.
2. For the claim process after any Breakage or Problem with device, Customer needs to go the nearest Authorized Samsung Service Station.
3. Customer needs to show his/her Original Invoice with proper dates and Photo Identity Card during claim on damage at Samsung Service Center.
4. Samsung Service Center employee will assist to fill in the required form for the claiming process to initiate.
5. For any of Assistance on Insurance claim, Customers can :
 - a. Go the your nearest Shikhar Insurance Branch /Office
 - b. Visit www.shikharinsurance.com for more details
 - c. Dial Shikhar Insurance Helpline number : 01-4246101